



**JC METALWORKS LIMITED**  
**QUALITY ASSURANCE POLICY**

The company is dedicated to the provision of high-quality products and services that consistently meets the needs of relevant interested parties and all applicable requirements.

The company is committed to a policy of 'Right First Time' and to a culture facilitating continual improvement throughout product quality, services and its management systems. It is a prime requirement of this approach, that each person working on the company's behalf, recognises and accepts this philosophy; taking responsibility for the quality of his/her own operations.

We will seek to address all aspects of customer satisfaction and expectations through effective implementation of the quality management system and by diligent operational monitoring and prevention of nonconformity. Meaningful and measurable objectives, conducive to the realisation of the intended outcomes of the management system, will be established, reviewed, monitored and communicated to all company employees.

All activities within our defined scope will conform to the quality management system ISO 9001:2015.

Signed:  .....

**Managing Director**

**Nick Oakland**