



## Quality Assurance Policy Statement

### March 2020 Edition

JC Metalworks is a proud holder of ISO9001:2015\* which enables the company to show that all our activities within our defined scope both conforms to its policy and is independently audited.

We are dedicated to the provision of high quality products and services that consistently meets and even exceeds the needs of its customers.

The company is committed to a policy of 'Right First Time' and to a culture which facilitates continual improvement throughout purchasing, product quality, services and its management systems.

It is a main requirement of this approach is that each person who represents the company recognises and accepts this philosophy by taking responsibility for the quality of their own input into their role.

The company will seek to address all aspects of customer satisfaction and expectations by effective implementation of the quality management systems and by diligent operational monitoring and prevention of non-conformity.

Meaningful and measurable objectives conducive to the realisation of the intended outcomes of the management system will be established, reviewed, monitored and communicated to all employees.

Signed 

Jason Chauhan  
Managing Director

\* Expires 20/08/2023