



Quality Assurance Policy Statement

2026 Edition

1. Purpose and Commitment

At **JC Metalworks**, we are committed to delivering precision-engineered metal fabrication solutions that consistently meet or exceed our customers' expectations. Quality is at the heart of everything we do — from design and manufacture through to finishing, assembly, and delivery. Our goal is to provide products and services that are right the first time, every time.

2. Our Quality Objectives

To achieve and maintain the highest standards of quality, JC Metalworks will:

- Operate in compliance with **ISO 9001:2015** quality management principles.
- Continuously improve our processes, equipment, and training to enhance product quality and efficiency.
- Maintain open and proactive communication with customers to understand and fulfil their requirements.
- Monitor key performance indicators (KPIs) to measure quality performance and drive continuous improvement.
- Ensure all employees take ownership of quality within their roles and understand their contribution to overall customer satisfaction.

3. Responsibilities

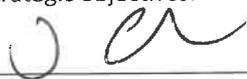
- **Senior Management** is responsible for establishing, maintaining, and reviewing the Quality Management System (QMS) to ensure its effectiveness.
- **Supervisors and Team Leaders** must ensure that quality standards and procedures are followed at every stage of production.
- **All Employees** are expected to uphold JC Metalworks' quality values, report non-conformances, and actively participate in improvement initiatives.

4. Continuous Improvement

We are committed to an ongoing process of review and improvement across all areas of our operations. Through regular audits, customer feedback, and performance reviews, we identify opportunities for enhancement to strengthen our reputation for excellence and reliability.

5. Policy Review

This policy will be reviewed annually to ensure its continued suitability and effectiveness in supporting JC Metalworks' strategic objectives.

Signed: 
Name: Jason Chauhan
Position: Managing Director, JC Metalworks Ltd
Date: 8th Jan 2026