Issue 3

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Quality Assurance Policy Statement

2023 - 2024 Edition

JC Metalworks are dedicated to the provision of high-quality products and services, that consistently meets Customer specific requirements through the implementation of a Quality Management System in accordance with the requirements of BS EN ISO 9001:2015 certification.

This is achieved through our Integrated Management System that meets the requirements of ISO 9001:2015 & ISO 14001:2015 which ensures our business processes are carefully monitored, measured, and controlled to promote continuous improvement in our Quality and Environmental performance.

The company is committed to a policy of 'Right First Time' and to a culture which facilitates continuous improvement throughout the processes and procedures in which we provide.

It is a main requirement of this approach is that each person who represents the company recognises and accepts this philosophy by taking responsibility for the quality of their own input into their role.

The Senior Management Team take accountability and responsibility for the effectiveness of the IMS system with development of the company strategy "Our strategy for success".

The Vision: To Be the leading expert in sheet metal products through people and innovation.

Our Mission: To Specialise in high volume precision sheet metal components and finished fabricated products for mechanical, electrical, and digital sectors. To develop our technical expertise and manufacturing capabilities and to grow long term partnerships focused on our client's success.

Five Pillars to Success:

- People Power
- Brand Awareness
- Sales Focus
- Operational Excellence
- Digital Evolution

Our company sets meaningful and measurable objectives to the realisation of the intended outcomes of the IMS which are established, reviewed, monitored, and communicated to all employees.

Signed

Jason Chauhan Managing Director